

Quality Policy

The directors and senior management of 3b construction are committed to achieving profitable and sustainable growth by continually meeting and exceeding the requirements of our customers, suppliers and other stakeholders.

Key to achieving this aim is the implementation and progressive management of key processes and procedures that ensure we deliver a consistent and quality service to all entities with which we interact.

This Quality Management System involves all employees within 3b construction and is reinforced by a commitment from the directors for continuous improvement through training and personal development at all levels.

To ensure consistent standards are achieved and exceeded the directors assume overall control of the Quality Management System with the Quality Manager assuming responsibility for maintaining the system. All employees share responsibility for enhancement and improvement of the system.

The objectives of our Quality Management System are:

- To provide our customers with a service and product which is consistent, meets or exceeds their expectations and offers value for money.
- To deliver that service or product in a safe and reliable manner ensuring compliance with relevant statutory and safety regulations.
- To operate our Quality Management System in such a way that it complies with the standards required to achieve BS EN ISO 9001.
- To include all employees of 3b construction in the achievement and improvement of quality standards in our business.
- To continuously improve and enhance our products and processes by training and research.

3b construction monitor and test the integrity of our quality management system by a series of planned internal and external audits, corrective action for instances of non conformance and detailed reviews by senior management.